

Summer Leadership Series

Leadership Development for Care Management Team Leaders

Join us this summer for the first-of-its-kind leadership program
designed specifically for the Consortium's care management team leaders

Overview:	The Summer Leadership Series* is a 2-month training and coaching program. It will guide participants to define their leadership style, build better management skills, and connect with other leaders in the network. They will learn how to work with their teams, inspire them to do their best, and become more confident as a leader.
Eligible Participants:	Team leads and supervisors of care managers: community health workers, health coaches, patient navigators, care coordinators, etc.
Dates & Location:	Session 1: Meets in person on Tuesday, June 18, from 9:30 a.m. to 4:30 p.m. at CHCN Sessions 2-5: Tuesdays, July 2, July 16, July 30, and August 13 from 10 a.m. to 12 on Zoom
Tuition:	\$300
Apply:	To qualify for the program, please complete this short form .

**final program name TBD*



Tentative Program Details

Objectives

- Describe one's personal leadership framework
- Increase confidence in one leadership competency
- Detail one approach to motivate teams
- Explain two approaches to increase employee engagement and boost team morale
- Identify two colleagues from the program who could offer assistance and support

Training and Workshop Topics

- **Session 1: Leading Self:** Discover your leadership style, develop your leadership mission, and identify your advocates, strengths, and areas where others can support you
- **Session 2: Leading Culture:** Leverage your unique cultural strengths and those of your team in your management and supervision approach, with insights from a panel of network executives
- **Session 3: Leading Together:** Learn effective delegation, coaching, and conflict resolution strategies to boost staff accountability and collaboration
- **Session 4: Leading Change:** Practice change management techniques to guide teams effectively through the inevitable transitions in healthcare
- **Session 5: Leading Joy & Purpose:** Develop strategies to improve team engagement and morale, and foster a culture of appreciation and recognition

Deliverables

- ☐ Five leadership workshops (full-day, in-person kick-off, followed by four 2-hour Zoom sessions)
- ☐ One executive coaching session
- ☐ Cross-network peer group
- ☐ Leadership Assessment: CliftonStrengths for Managers
- ☐ Lunch gift cards
- ☐ Bi-weekly office hours with network leaders (attendance optional)
- ☐ Compilation of recommended resources

Developer & Facilitator

[Jana Kantor](#) collaborates with healthcare leadership to enhance retention and recruitment by integrating employee development and well-being into organizational culture and policy. She developed three leadership programs for the Consortium, including "The Transformational Leader: Pillars for Clinical Leadership," which achieved a 94% satisfaction rate and a 98% relevancy-to-role and recommendation rate among clinic medical directors. Jana also co-designed and co-facilitated the Care Management Learning Community, a comprehensive training and coaching program for care managers in the Network now in its fourth year. Formerly the Senior Learning and Organizational Development Manager at Community Health Center Network, Jana continues to support the Network as a consultant.

Questions? Contact jana@janakantor.com and Jackie Lisby, Senior Program Manager at Alameda Health Consortium at jlisby@alamedahealthconsortium.org

