



ALAMEDA HEALTH  
CONSORTIUM

## ELIGIBILITY & ENROLLMENT



### WHAT

Alameda Health Consortium coordinates eligibility and enrollment efforts with our eight member community health centers to ensure that patients successfully enroll in Medi-Cal, CalFresh, Covered California, HealthPAC (Health Program of Alameda County), and other public health coverage programs for which they are eligible. We provide our member community health centers with training, resources, and technical support.



### WHY

Enrollment processes into Medi-Cal and other public health coverage programs can often be complex and difficult to navigate. To help alleviate some of these barriers, our Eligibility and Enrollment Department manages an On-Site Medi-Cal Eligibility (OSME) program. Through the OSME program, our clinic liaisons can help assist with increasing the number of community health center patients' successful Medi-Cal application approval and retention of program benefits.



### HOW

Through a joint effort between the Alameda Health Consortium, the Alameda County Social Services Agency, and our member Community Health Centers, the OSME Program facilitates enrollment through four major components:

- Alameda County Medi-Cal eligibility workers are out-stationed at our community health centers to support approving new Medi-Cal applications;
- Community health center program liaisons assist patients with new Medi-Cal applications;
- Medi-Cal eligibility bi-monthly liaison trainings; and
- Ongoing monitoring and coordination of our program for maximizing effectiveness